

**Collin County Justice Center**  
**4300 Community Avenue**  
**McKinney, Texas 75071**  
**(972) 547-5200 -- Local      (972) 424-1433 -- Metro**

**All visitors must arrive 20 minutes before scheduled visitation time. All visits are 25 minutes.**  
**Five additional minutes are added for walking time to Cluster.**

**Visitation Rules**

1. Please note that visitation times are subject to change without notice.
2. **All visitors must be signed up to visit 20 minutes before visitation begins. Late visitors will not be permitted to go to visitation.**
3. Visitors will not be authorized to sign up more than one hour before visitation.
4. All visitors are required to present valid identification displaying their photograph (either a current Driver's License or Texas State Department of Public Safety Identification Card) in order to be issued a visitor's pass.
5. Visitors must appear on the inmate's visitation list in order to visit.
6. Only one adult visitor per inmate will be allowed each visitation day. Children will be allowed to visit on a space available basis. Children 16 years of age and younger will be allowed to visit only if they are a child of the inmate or visitor. This requirement would not apply to any individual who is legally married to an inmate.
7. Inmate trust fund deposits will only be accepted through the bonds window Monday through Friday 9am-5pm excluding holidays. For afterhours deposits there is a Touch Pay Kiosk located in the Detention Facility lobby. You may also utilize Western Union or [www.touchpaydirect.com](http://www.touchpaydirect.com) for online transactions. Other **approved** items may be left anytime.
8. The jail will not accept messages for inmates nor can inmates receive incoming calls.
9. All mail must go through the Postmaster. Front Desk personnel are not allowed to accept mail of any kind.
10. Visitors must follow all visitation rules and be completely and properly dressed. Persons wearing mini-skirts, tank tops, transparent or provocative clothing will not be permitted to enter the facility. Shorts must be no shorter than 5 inches above the knee.
11. No items are allowed to be taken back into the visitation area; this includes, but is not limited to (purses, backpacks, cameras, cell phones, etc.)
12. The Sheriff's Office reserves the right to deny any visit when there is reason to believe that the visit is not in the best interest of the safety and security of the facility.

**Infirmery Visitation**

Sunday	9:00 a.m. - 9:25 a.m.
Wednesday	7:30 p.m. - 7:55 p.m.
Friday	9:00 p.m. - 9:25 p.m.

**Cluster I and V (Special Housing Unit Pod A)**

Cell #	Visitation Times	Visitation Days
A,AA (1 – 3)	9:00 a.m. - 9:25 a.m.	Tuesday & Saturday
B,BB (4 – 6)	9:30 a.m. - 9:55 a.m.	Tuesday & Saturday
C,CC (7 – 9)	10:00 a.m. - 10:25 a.m.	Tuesday & Saturday
D,DD (10 – 12)	10:30 a.m. - 10:55 a.m.	Tuesday & Saturday
E,EE (13 – 15)	11:00 a.m. - 11:25 a.m.	Tuesday & Saturday
F,FF (16 – 18)	1:30 p.m. - 1:55 p.m.	Tuesday & Saturday
G,GG (19 – 20)	2:00 p.m. - 2:25 p.m.	Tuesday & Saturday
H,HH (21 – 22)	2:30 p.m. - 2:55 p.m.	Tuesday & Saturday
I,II (23 – 24)	3:00 p.m. - 3:25 p.m.	Tuesday & Saturday
A,AA (1 – 3)	3:30 p.m. - 3:55 p.m.	Thursday
B,BB (4 – 6)	4:00 p.m. - 4:25 p.m.	Thursday
C,CC (7 – 9)	4:30 p.m. - 4:55 p.m.	Thursday
D,DD (10 – 12)	6:30 p.m. - 6:55 p.m.	Thursday
E,EE (13 – 15)	7:00 p.m. - 7:25 p.m.	Thursday
F,FF (16 – 18)	7:30 p.m. - 7:55 p.m.	Thursday
G,GG (19 – 20)	8:00 p.m. - 8:25 p.m.	Thursday
H,HH (21 – 22)	8:30 p.m. - 8:55 p.m.	Thursday
I,II (23 – 24)	9:00 p.m. - 9:25 p.m.	Thursday

**Cluster I (Pods B, C, & D)**

Cell #	Visitation Times	Tues.	Weds.	Thurs.	Friday	Sat.	Sunday
1 - 6	9:00 a.m. - 9:25 a.m.		C	B	D		C
7 - 12	9:30 a.m. - 9:55 a.m.		C	B	D		C
13 - 18	10:00 a.m. - 10:25 a.m.		C	B	D		C
19 - 24	10:30 a.m. - 10:55 a.m.		C	B	D		C
25 - 30	11:00 a.m. - 11:25 a.m.		C	B	D		C
31 - 36	2:00 p.m. - 2:25 p.m.		C	B	D		C
37 - 42	2:30 p.m. - 2:55 p.m.		C	B	D		C
43 - 48	3:00 p.m. - 3:25 p.m.		C	B	D		C
1 - 6	3:30 p.m. - 3:55 p.m.	B	D		C	B	D
7 - 12	4:00 p.m. - 4:25 p.m.	B	D		C	B	D
13 - 18	4:30 p.m. - 4:55 p.m.	B	D		C	B	D
19 - 24	6:30 p.m. - 6:55 p.m.	B	D		C	B	D
25 - 30	7:00 p.m. - 7:25 p.m.	B	D		C	B	D
31 - 36	7:30 p.m. - 7:55 p.m.	B	D		C	B	D
37 - 42	8:00 p.m. - 8:25 p.m.	B	D		C	B	D
43 - 48	8:30 p.m. - 8:55 p.m.	B	D		C	B	D

**Cluster III (Pods A, B, C, D)**

Cell #	Visitation Times	Tues.	Weds.	Thurs.	Friday	Sat.	Sunday
1 - 6	9:00 a.m. - 9:25 a.m.	A	C	B	D	A	C
7 - 12	9:30 a.m. - 9:55 a.m.	A	C	B	D	A	C
13 - 18	10:00 a.m. - 10:25 a.m.	A	C	B	D	A	C
19 - 24	10:30 a.m. - 10:55 a.m.	A	C	B	D	A	C
25 - 30	11:00 a.m. - 11:25 a.m.	A	C	B	D	A	C
31 - 36	2:00 p.m. - 2:25 p.m.	A	C	B	D	A	C
37 - 42	2:30 p.m. - 2:55 p.m.	A	C	B	D	A	C
43 - 48	3:00 p.m. - 3:25 p.m.	A	C	B	D	A	C
1 - 6	3:30 p.m. - 3:55 p.m.	B	D	A	C	B	D
7 - 12	4:00 p.m. - 4:25 p.m.	B	D	A	C	B	D
13 - 18	4:30 p.m. - 4:55 p.m.	B	D	A	C	B	D
19 - 24	5:00 p.m. - 5:25 p.m.	B	D	A	C	B	D
25 - 30	7:00 p.m. - 7:25 p.m.	B	D	A	C	B	D
31 - 36	7:30 p.m. - 7:55 p.m.	B	D	A	C	B	D
37 - 42	8:00 p.m. - 8:25 p.m.	B	D	A	C	B	D
43 - 48	8:30 p.m. - 8:55 p.m.	B	D	A	C	B	D

**Cluster V (Pods B, C, & D)**

<b>Cubicle #</b>	<b>Visitation Times</b>	<b>Tues.</b>	<b>Weds.</b>	<b>Thurs.</b>	<b>Friday</b>	<b>Sat.</b>	<b>Sunday</b>
1 – 3	9:00 a.m. - 9:25 a.m.		C	B	D		C
4 – 6	9:30 a.m. - 9:55 a.m.		C	B	D		C
7 – 9	10:00 a.m. – 10:25 a.m.		C	B	D		C
10 – 12	10:30 a.m. – 10:55 a.m.		C	B	D		C
13 – 15	11:00 a.m. – 11:25 a.m.		C	B	D		C
16 – 18	2:00 p.m. - 2:25 p.m.		C	B	D		C
19 – 21	2:30 p.m. - 2:55 p.m.		C	B	D		C
22	3:00 p.m. - 3:25 p.m.		C	B	D		C
1 – 3	3:30 p.m. - 3:55 p.m.	B	D		C	B	D
4 – 6	4:00 p.m. - 4:25 p.m.	B	D		C	B	D
7 – 9	4:30 p.m. - 4:55 p.m.	B	D		C	B	D
10 – 12	6:30 p.m. - 6:55 p.m.	B	D		C	B	D
13 – 15	7:00 p.m. - 7:25 p.m.	B	D		C	B	D
16 – 18	7:30 p.m. - 7:55 p.m.	B	D		C	B	D
19 – 21	8:00 p.m. - 8:25 p.m.	B	D		C	B	D
22	8:30 p.m. - 8:55 p.m.	B	D		C	B	D

**Cluster IV (Pods A, C, & D)**

<b>Cell #</b>	<b>Visitation Times</b>	<b>Tue</b>	<b>Wed</b>	<b>Thu</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
1 – 2	9:00 a.m. – 9:25 a.m.	A	C		D	A	C
3 – 4	9:30 a.m. – 9:55 a.m.	A	C		D	A	C
5 – 6	10:00 a.m. - 10:25 a.m.	A	C		D	A	C
7 – 8	10:30 a.m. - 10:55 a.m.	A	C		D	A	C
9 – 10	11:00 a.m. - 11:25 a.m.	A	C		D	A	C
11 – 12	11:30 a.m. - 11:55 a.m.	A	C		D	A	C
13 – 14	12:00 p.m. - 12:25 p.m.	A	C		D	A	C
15 – 16	2:00 p.m. – 2:25 p.m.	A	C		D	A	C
17 – 18	2:30 p.m. – 2:55 p.m.	A	C		D	A	C
19 – 20	3:00 p.m. – 3:25 p.m.	A	C		D	A	C
21 – 22	3:30 p.m. – 3:55 p.m.	A	C		D	A	C
23 – 24	4:00 p.m. – 4:25 p.m.	A	C		D	A	C
25 – 26	4:30 p.m. – 4:55 p.m.	A	C		D	A	C
27 – 28	5:00 p.m. – 5:25 p.m.	A	C		D	A	C
29 – 30	7:00 p.m. – 7:25 p.m.	A	C		D	A	C
31 – 32	7:30 p.m. – 7:55 p.m.	A	C		D	A	C
33 – 34	8:00 p.m. – 8:25 p.m.	A	C		D	A	C
35 – 36	8:30 p.m. – 8:55 p.m.	A	C		D	A	C
19 – 20	9:00 a.m. – 9:25 a.m.		D	A	C		D
21 – 22	9:30 a.m. – 9:55 a.m.		D	A	C		D
23 – 24	10:00 a.m. - 10:25 a.m.		D	A	C		D
25 – 26	10:30 a.m. - 10:55 a.m.		D	A	C		D
27 – 28	11:00 a.m. - 11:25 a.m.		D	A	C		D
29 – 30	11:30 a.m. - 11:55 a.m.		D	A	C		D
31 – 32	12:00 p.m. - 12:25 p.m.		D	A	C		D
33 – 34	2:00 p.m. – 2:25 p.m.		D	A	C		D
35 – 36	2:30 p.m. – 2:55 p.m.		D	A	C		D
1 – 2	3:00 p.m. – 3:25 p.m.		D	A	C		D
3 – 4	3:30 p.m. – 3:55 p.m.		D	A	C		D
5 – 6	4:00 p.m. – 4:25 p.m.		D	A	C		D
7 – 8	4:30 p.m. – 4:55 p.m.		D	A	C		D
9 – 10	5:00 p.m. – 5:25 p.m.		D	A	C		D
11 – 12	7:00 p.m. – 7:25 p.m.		D	A	C		D
13 – 14	7:30 p.m. – 7:55 p.m.		D	A	C		D
15 – 16	8:00 p.m. – 8:25 p.m.		D	A	C		D
17 – 18	8:30 p.m. – 8:55 p.m.		D	A	C		D

**Cluster IV (Pod B)**

<b>Cell #</b>	<b>Visitation Times</b>	<b>Tue</b>	<b>Wed</b>	<b>Thu</b>	<b>Fri</b>	<b>Sat.</b>	<b>Sun</b>
1	9:00 a.m. – 9:25 a.m.	B				B	
2	9:30 a.m. – 9:55 a.m.	B				B	
3	10:00 a.m. - 10:25 a.m.	B				B	
4	10:30 a.m. - 10:55 a.m.	B				B	
5	11:00 a.m. - 11:25 a.m.	B				B	
6	11:30 a.m. - 11:55 a.m.	B				B	
7	12:00 p.m. - 12:25 p.m.	B				B	
8	2:00 p.m. – 2:25 p.m.	B				B	
9	2:30 p.m. – 2:55 p.m.	B				B	
10	3:00 p.m. – 3:25 p.m.	B				B	
11	3:30 p.m. – 3:55 p.m.	B				B	
12	4:00 p.m. – 4:25 p.m.	B				B	
13	4:30 p.m. – 5:25 p.m.	B				B	
14	5:00 p.m. – 6:55 p.m.	B				B	
15	7:00 p.m. – 7:25 p.m.	B				B	
16	7:30 p.m. – 7:55 p.m.	B				B	
17	8:00 p.m. – 8:25 p.m.	B				B	
18	8:30 p.m. – 8:55 p.m.	B				B	
10	9:00 a.m. – 9:25 a.m.			B			
11	9:30 a.m. – 9:55 a.m.			B			
12	10:00 a.m. - 10:25 a.m.			B			
13	10:30 a.m. - 10:55 a.m.			B			
14	11:00 a.m. - 11:25 a.m.			B			
15	11:30 a.m. - 11:55 a.m.			B			
16	12:00 p.m. - 12:25 p.m.			B			
17	2:00 p.m. – 2:25 p.m.			B			
18	2:30 p.m. – 2:55 p.m.			B			
1	3:00 p.m. – 3:25 p.m.			B			
2	3:30 p.m. – 3:55 p.m.			B			
3	4:00 p.m. – 4:25 p.m.			B			
4	4:30 p.m. – 4:55 p.m.			B			
5	5:00 p.m. – 5:25 p.m.			B			
6	7:00 p.m. – 7:25 p.m.			B			
7	7:30 p.m. – 7:55 p.m.			B			
8	8:00 p.m. – 8:25 p.m.			B			
9	8:30 p.m. – 8:55 p.m.			B			

## **Remote Visitation Usage Instructions**

1. All visitation rules apply in the Remote Visitation Area.
2. Visitors will be called up and assigned a remote visitation station.
3. Once at the station you will see an area on your monitor. Pick up the handset once you see the person you have intended to visit appear on the monitor. (For stations with 2 handsets, you must pick up the **right** handset.)

\*\*\* Do not pick up the handset until you see the person you intend visit,  
doing so beforehand will start your time allotment \*\*\*

4. At one minute left in your visit your screen will flash 3 times. This is an indication that your visit is about to terminate.

**\*\*\* Hanging up your handset at any time prior to the end of your allotted time will result in the termination of your visit \*\*\***

5. Upon termination of the visit the monitor will become blank. Please hang up the handset at this time and return to the visitation desk for Driver's License or Identification card.
6. Handicap stations are available.

## **Remote Attorney Visitation**

1. Attorneys will be assigned a remote visitation station room.
2. Once at the station you will see an area on your monitor. Pick up the handset once you see the person you have intended to visit appear on the monitor. You may switch between hands free and the handset by hanging up the handset.
4. Upon termination of the visit the monitor will become blank. Please hang up the handset at this time and return to the visitation desk for Driver's License and Bar Card.