Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Armando Jimenez

Honoree's Job Title: Supervision Officer

Department: CSCD Plano

Years of Service with the County: 2 years 9 months

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Armando Jimenez for a GEM Award due to his case management of additional Spanish-speaking cases in the absence of the regularly assigned officer to the caseload. On 05/06/11, Armando, along with Edgar Espinoza, Ammon Conyers, Amy Cordova and Mary Beth Ponce, assumed the responsibilities of supervision for a cumulative total of 134 offenders, increasing their personal caseloads by an average total of 26 cases, and increasing caseload sizes to as many as 155 cases in one instance. These officers have maintained all case management responsibilities and enforcement of the Court's order on these additional cases in such a manner as to demonstrate the department's standards of excellence. The very specific bi-lingual talent these officers possess have allowed a seamless transition and the overall operation of the Plano office was not disrupted. The power of this small group has been instrumental in the continued functionality of the large community at the Plano CSCD office. More importantly, the quality of supervision of the offenders has not been compromised.

Approved by elected official or department head on the 3 day of August, 2011

R. L. Hughes
Signature of Elected Official
or Department Head

Bob Hughes
Printed Name